

Greenway Health Pay™

powered by InstaMed®



Benefit Overview



Convenience

Patients can make payments anytime, anywhere, from their own devices – no need to write checks or stop by your office



Security

Electronic delivery of payments protects patient information from being stolen or delivered to the wrong address



Efficiency

All transactions through Greenway Health Pay are posted by the Greenway Patient Portal into the respective EHR automatically, allowing your staff to redirect their time and focus on patient experience



Transparency

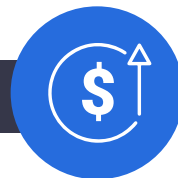
Patients have access to their transaction history within Greenway Patient Portal (My Health Record), ensuring transparency and easy record-keeping for both parties

Personalize the patient financial experience to improve patient satisfaction and create loyalty

With Greenway Health Pay™ powered by InstaMed®, create a **user-friendly healthcare payment experience** to guide patients along unique journeys and lead to your end goal: getting you paid.

Our solution helps simplify payment processing and patient billing, and **reduces manual workflows with automated payment posting and reconciliation** in your Greenway system. We consolidate your payment processing vendors so you can process, report, and reconcile payments with one solution throughout the entire transaction lifecycle to save staff time and streamline workflows. Our patient-tested statements clearly communicate the balance and payment options. Patients can enroll in eStatements, which reduces the cost of paper statements. Drive patient action by offering a digital wallet for storing payment methods, easily capturing revenue, and reducing transaction time, while simultaneously enhancing your cash flow through **reduced processing costs and boosted efficiency** via automated posting and reconciliation.

CAPABILITIES:



- **Patient Statements** – Superior statements that are easy to understand
- **Patient Payments** – Integrated front-office and back-office payments with real time posting via SSO
- **Patient Portal** – Greenway Patient Portal with integrated online consumer payments
- **Payment Plans** via InstaMed Online

Contact your **Client Success Advisor** or call **877-537-0063** to learn more.